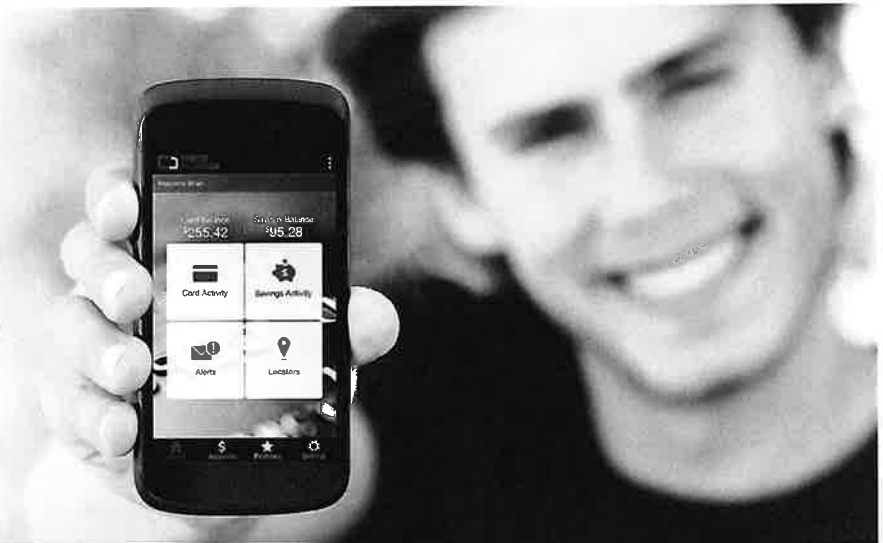




Prepaid CardConnect Mobile App

Feature Overview



The **Prepaid CardConnect Mobile App** allows cardholders to manage their money on the go. Cardholders can connect to their card accounts using their iPhone® or Android™ smartphones to perform common online tasks at their fingertips. The convenient app is safe, secure and available at no charge (*third party fees may apply*).

Features & Benefits

- Activate card and set up online account - **no need to log on to a computer!**
- View current balance and recent transaction history - **check account info anytime, anywhere!**
- Transfer money to other cards in the program, bank accounts and to/from savings - **easy access to funds!**
- Add money from a check using remote check capture - **save a trip to the bank!**
- Customize the home screen - **quick access to favorite features!**
- Open and manage a savings account - **save for future expenses and earn interest!**
- Enroll in and manage Alerts - **receive account notifications by text or email!**
- Locate a surcharge-free ATM or reload center using GPS or by entering search criteria - **quickly find a nearby location!**
- View FAQs and direct deposit information, update account settings and contact Cardholder Services - **easy navigation to account services!**

Security Features

Prepaid CardConnect is generically branded, but the issuer statement and contact information displays dynamically based on the program setup. The application incorporates a high level of security.

- Multi-factor authentication for logins
- Complies with recommendations from the PCI Security Standards Council of Strong Cryptography
- No 16-digit card numbers or passwords are stored on the phone
- Tested by third-party experts to detect vulnerabilities with regard to unauthorized access to confidential cardholder data

Cardholders can download Prepaid CardConnect from the App StoreSM and Google PlayTM store. We support iPhone iOS 7.0 or later and Android 4.3 and higher.





Prepaid CardConnect Mobile App

Detailed Feature Overview



The **Prepaid CardConnect Mobile App** allows cardholders to manage their money on the go. Cardholders can connect to their card accounts using their iPhone™ or Android™ smartphones to perform common online tasks at their fingertips. The convenient app is safe, secure and available at no charge (*third party fees may apply*).



LOGIN SCREEN

- LOGIN USERNAME/
PASSWORD
- FORGOT PASSWORD
- CONTACT US
- SETUP ONLINE ACCESS/
ACTIVATE NEW CARD



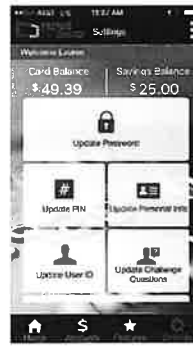
HOME

- (Can customize which tiles appear on the home screen)
- CARD BALANCE
- SAVINGS BALANCE



★ FEATURES

- | | |
|---|---|
| <ul style="list-style-type: none"> ALERTS <ul style="list-style-type: none"> • Your Information • Your Alerts LOAD A CHECK <ul style="list-style-type: none"> • Ingo Remote • Check Capture ePAYSTUBPLUS <ul style="list-style-type: none"> • Paystub Summary • Information | <ul style="list-style-type: none"> LOCATORS <ul style="list-style-type: none"> • ATMs Near Me • ATM Search by City/State/Zip • Reload Centers Near Me • Reload Centers Search by City/State/Zip |
|---|---|



⚙️ SETTINGS

- UPDATE PASSWORD
- UPDATE PIN
- UPDATE PERSONAL INFO
- UPDATE USER ID
- UPDATE CHALLENGE QUESTIONS
- CUSTOMIZE HOME SCREEN
- HELP
 - FAQs
 - Contact Us
 - Issuer Statement



\$ ACCOUNTS

- | | | |
|---|--|--|
| <ul style="list-style-type: none"> CARD ACTIVITY <ul style="list-style-type: none"> • View Recent Transactions • Transaction History Search DIRECT DEPOSIT INFO <ul style="list-style-type: none"> • Account Number • Routing Number • Bank Name • Last Load Date • Last Load Amount | <ul style="list-style-type: none"> SAVINGS <ul style="list-style-type: none"> • Open a Savings Account • View Savings Activity • Search Savings Activity • Schedule Automatic Transfers • Close Savings Account • Savings FAQs | <ul style="list-style-type: none"> TRANSFER MONEY <ul style="list-style-type: none"> • Card to Card • Card to Savings • Savings to Card • Card to Bank |
|---|--|--|

Visa Bank Teller Service

Take This Notice and Your Card With You to the Bank

Examples of Visa prepaid cards



In Brief: Visa prepaid cardholders are allowed to withdraw the cash from their prepaid card.* **This is a manual cash disbursement that Visa Member Banks must honor on all valid Visa cards whether the card is embossed or unembossed, personalized or not personalized with the cardholder's name.** No surcharge or other fee should be added to the transaction amount. Do not refer cardholders to ATMs for service.

Important Note: Visa Prepaid Card Programs Are Expanding

The use of Visa prepaid cards distributed by corporations and government/state agencies to disburse wages, benefits, and corporate incentives is expanding quickly as Visa Members and business partners introduce new prepaid programs. These cards provide significant benefits to Visa Member Banks, their corporate and government clients, and consumers.

The Visa U.S.A. Inc. Operating Regulations require that members authorized to provide cash disbursements make manual cash disbursements to other issuers' Visa cardholders, even if the cardholder does not have an existing banking relationship with that member.*

Members are reminded that manual cash disbursements require only one piece of positive identification (such as a valid passport, driver's license or government identification card with picture) to validate the cardholder's identity. The signature on the Visa card must also be compared with the signature on the transaction receipt.

Members are reminded that they must comply with this requirement and all other requirements of the Visa U.S.A. Inc. Operating Regulations concerning manual cash disbursements.*

Attention Cardholder: *If you are unable to get cash from your prepaid card at a bank branch that accepts Visa, or if you are charged a withdrawal fee in error, please call the toll free number on the back of your Visa prepaid card.*

*Certain conditions may apply to cash disbursements in accordance with Visa U.S.A. Inc. Operating Regulations and Visa Prepaid Card program guidelines.

The Visa logo, consisting of the word 'VISA' in a bold, italicized, sans-serif font.